



06 PARENTS AS PARTNERS

Kiddiecare Nursery team will work with parents as partners in providing quality care for their children.

- All parents are welcome to visit the nursery at any time as we have an open door policy. We also encourage parents to come in and join in with activities with their children. *1
- Parents have access to their child's records and are consulted in respect of the care given. Parents are also required to contribute to their children's online tapestry profile by registering and regularly viewing the observations and adding their own comments, pictures and videos regularly in line with the EYFS.
- Information about nursery activities and events is regularly distributed and displayed. This is also generated through our nursery app <https://kiddiecarenurseries.beezer.com>. On the app parents can be kept upto date with the nurseries events and newsletters, as well as find useful information from the local area.
- Parents are able to view all the policies of the nursery at any time and are encouraged to do so before their child starts. *2
- A suggestion system is in operation. Any comments or suggestions made by parents will be recorded. Questionnaires are given out to parents regularly and evaluated.
- Parents' Coffee mornings are held regularly throughout the term, for parents to speak to key persons. An informal written report will be completed through tapestry and the end of every term. *3



- We ask that you keep the nursery informed of any changes to your or your child's details, i.e address, phone numbers etc.
- If your child is absent from nursery, please notify the nursery and inform us of why they are off.
- If your child or anyone in your household has coronavirus symptoms, we ask that you follow government guidelines and isolate at home. Please inform the nursery if this is the case.

*1 Unfortunately we are currently unable to have parents enter the nursery at his time due to the Covid19 pandemic. If you would like to discuss anything with your nursery manager please arrange to have a telephone meeting with them. Once the pandemic is over we will continue to have parents come in to do activities with the children.

*2 If you would like to view any of our policies please contact the nursery manager so that she can make them available to you.

*3 We are unable to hold coffee mornings in the nursery, your children's development is available for you to view online. If you would like to speak to your child's key person regarding your child's development, please speak to your manager so that they can arrange to have a telephone or online meeting with you.